D-Tech International USA

CUSTOMER FOCUSED. Customer first.

# hold IT™



## Self-Service Reservations Kiosk

The **holdIT** self-service reservations kiosk extends a library's normal working hours by providing patrons with a pick-up station to retrieve items they've put on hold. Units can be located indoors or outdoors and expanded to include over 200 lockers and an optional returns bin.

The system allows remote assignment and virtual locker load via D-Tech's loaning application. Items are scanned in the application, allocated a locker and recorded on a print receipt with barcode. The receipt lists the items and locker number.

Staff then scans the barcoded receipt at the **holdIT** unit. The unit will automatically unlock the correct locker, and personnel can place the corresponding items inside. Patrons later scan their library card and retrieve items from their assigned locker after following a few

simple instructions on the touchscreen interface.

**holdIT** is compatible with all integrated library systems using SIP2 and comes equipped with choice of barcode, Mifare, RFID or biometric card readers. If the system is used for issuing other types of items, the software works like a self-check system. The user selects the item they wish to borrow, and the system issues it and unlocks the door. If not used with a library's SIP2, D-Tech can supply the unit with its own database or connect to a third-party one.

**holdIT** is available in a wide variety of colors. All models are ADA compliant, meet required safety standards and are accessible for users of any age.

#### options

#### Customer-Focused Software

Unique customer-focused software allows patrons to select and "accept" items reserved in their locker. Once accepted, the door gently opens and all items are officially "checkedout" to the patron. An optional receipt can be printed with due dates for each item. Advertising can also be added to the side panels of the **holdIT** kiosk. This feature can be remotely monitored and changed whenever applicable. Libraries can use it to showcase events and display operating hours.

- LED backlighting
- Audio jack plug
- •Card payments
- •4 x size locker option
- •Returns bin
- Color choice
- staff manager software
- •24/7 CCTV
- Internal and external

### features

- •Safe and secure storage
- Easy for staff to load
- •Large 19-inch, multilingual touchscreen interface
- Smart phone ID reader functionality
- •Barcode, Mifare, RFID and biometric card readers
- Unicode language
- Remote access and reporting system (optional)
- Connection to ILS via SIP2 (real time)
- Meets all required safety standards and is fully CE certified
- Modular design allowing for expansion as needed to over 200 lockers
- •Generous locker space for items of various sizes
- RAL powder-coated color choice
- ADA compliant



D-Tech's custom-colorized, 32-bay HoldIT at the Grand Prairie Library in Texas.

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#### color selector



#### specifications

Per main screen unit:	
Height	6 feet (76 inches)
Width	21.5 inches
Depth	19 inches
Weight	210 lbs.
Power Consumption	110v-10amp
Screen Size	19-inch touchscreen
Scanner	Barcode, magstripe
Printer	Thermal
Power Outlet	Back, top or bottom
ILS Communication	SIP2— Network Point
STN Locker size	4"H x 17"W x 16"D
Per 15-bay locker unit:	
Height	6 feet (76 inches)
Width	21.5 inches
Depth	19 inches
Weight	198 lbs.
STN Locker Size	4"H x 17"W x 16"D
Per returns bin unit:	
Height	6 feet (76 inches)
Width	21.5 inches
Depth	19 inches
Weight	180 lbs.
Bin Size	17"H x 15"W x 24"D

#### etc.

**holdIT** was developed to allow libraries to take advantage of the latest technology. Designed to look modern and stylish, this eye-catching reservations kiosk attracts users of all ages. The system is capable of holding over 500 items and can perform check-outs with no staff assistance. The kiosk can be installed indoors or outdoors, allowing patrons to pick up their reserved items anytime. **holdIT** extends a library's reach as well as its hours and engages with users like never before.

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Specifications subject to change without notice.

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